

# ***ChimFlue***

Service & Quality with  
Understanding



## Our Mission

We will strive to provide safe and efficient solutions for the extraction of air, smoke and fumes by advanced design and manufacture.

## Our Vision

To provide a highly efficient service for the design, fabrication, supply and installation of domestic, commercial and industrial chimneys and flues, to offer profession and friendly technical support and to supply products which adequately fulfill customers specific requirements for quality, delivery and service

To be committed to the pursuit of total customer satisfaction.

To hold in stock, comprehensive ranges of flue and chimney products including many non-regular items and to be able to produce and supply special fabrications in the shortest time possible.

To be competitive and profitable within the market place.

To promote our business by building a reputation on service and product quality that is second to none, thereby generating repeat orders and recommendations from satisfied customers.

To continually seek to improve the quality of the products and service we offer and to strive for greater efficiency and reduced costs. This will be achieved by the monitoring and analysis of applicable data which may indicate where improvements can be made.

To be committed to the development and maintenance of a documented quality management system within the business.

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